



TENANT WELCOME LETTER

Your new address will be:

The following information is to help you with your move in to our home. As tenant, you are responsible for having your electric and gas utilities turned on before/same day as move in.

LOCAL GAS SERVICE:

Dominion – (800) 362-7557

Columbia Gas of Ohio – (800) 344-4077

LOCAL ELECTRIC SERVICE:

The Illuminating Company – (800) 589-3101

Cleveland Public Power – (216) 664-4600

Cable/Internet/TV Services:

** Tenant may request any service provider that is active in the area, but tenant is responsible for ALL installation costs, service costs, and dish/satellite must be removed from property upon move out, also at tenants' cost. All dish/DirectTV installer's will give you the option of where to install, and our only request is that it is NOT installed on the roof of the property. Any and all damage's will be the tenant's responsibility. **

If you have any questions or service needs, please call our office at 216-586-CITY (2489) ext 0.

Office Hours are: Monday 9:30a-4:30p, Friday 9:30a-3:30p, & Saturday 9:00a-1:00p.

- For general questions, over the phone payments, maintenance requests, or other issues:
– (216) 586-2489 ext. 0 or login to your online tenant portal.



Re/Max Haven Property Management
5386 Majestic Parkway, Suite 9
Bedford Hts., OH 44146